

Fuel Assistance

ABCD's fuel assistance program (Provides help paying heating bills to qualifying households. 617-357-6012.)

Citizens Energy / 1-877-563-4645 (Allows families to purchase one-time deliveries of discount home heating oil.)

Mass. Energy Consumers Alliance / 1-800-287-3950 (Allows families to purchase one-time deliveries of discount home heating oil.)

Good Neighbor Energy Fund / 1800-334-3047 (Offers one-time grants to eligible consumers.)

NStar: Financial Assistance, Fuel Assistance and Forgiveness Programs / 1-800-566-2080

65 Plus and Double Notice Protection: Keeps those households with all members 65 years of age or older from receiving a final notice on their electric bill, with an option to allow NSTAR to notify a relative or friend about overdue bills.

National Grid / 1-888-211-1313 (Provides year-round home energy solutions to save you money and improve your home's energy performance.)

Energy Bucks (Fuel Assistance, Discount Rates, Energy Efficiency Services)

Heat Works / 617-635-0338 (A program for eligible senior homeowners 60 years of age and older, and families with young children, who are owner-occupants of a residential 1-4 family property in the City of Boston and income eligible. Services may include: weatherization /Insulation; replacement of broken heating system with an energy efficient one and technical assistance from construction specialists)

Metropolitan Boston Housing Partnership (Offers bi-weekly utility workshops with information on applying for fuel assistance and low-income discounted rates on your utilities, receiving protections on your utility accounts, negotiating payment plans with utility companies, information on weatherization and heating tips, & more)

Cold Relief Heatline / 1-800-632-8175 (Offers bi-weekly utility workshops with information on applying for fuel assistance and low-income discounted rates on your utilities, receiving protections on your utility accounts, negotiating payment plans with utility companies, information on weatherization and heating tips, & more)

Weatherization Assistance Program (WAP) (Assists residents in reducing heating bills by sending a professional to do an energy inspection and make suggestions)

Winter Heating Season Frequently Questions

Heat Assistance for Low-Income Home Energy Assistance Programs, where and what you need to bring strong

Utility Discounts – with NSTAR and National Grid

Other Types of Assistance including Oil Co-Ops and Energy Saving Tips

Utility Shut Off Protection - What is utility shut off protection? What benefits are available? MA laws prevent utility companies from shutting off services to low-income residents: 1-800-632-8175

MassSAVE / 1-866-527-7283 (Provides year-round home energy solutions to save you money and improve your home's energy performance)

Additional Resources